

# Data protection declaration of RMC SERVICE GMBH

AS OF 08/2021



The principles of fair and transparent data processing make it necessary that the person concerned is informed about the existence of the processing operation and its purposes.

We, RMC SERVICE GMBH, would now like to explain to you how we handle your data and give you advice on how you can influence the collection, storage and further use of your personal data.

## INFORMATION ABOUT OUR ORGANISATION

In order to be able to design successful cooperation for the future, we would like to explain to you which data we are collecting and what is happening with it.

As an Austrian company, we are subject to the provisions of the GDPR and the Austrian Data Protection Act. The operation of our CRM, invoicing, accounting and backup systems is not outsourced to third parties, it takes place explicitly at our own locations. However, we would like to inform you that, due to legal provisions or to protect us against legal action against us, your personal data will be handed over to the appropriate government institutions and authorities.

## COLLECTION OF PERSONAL DATA

The transaction data arising from business use and the data generated by the service providers are transmitted to your company for controlling purposes, i.e., for the preparation, booking or billing of all those services that have been provided or requested by the company.

Our website can usually be used without disclosing personal data. If the disclosure of your data should be necessary, you will be explicitly informed about the processing of the data.

The processing of personal data takes exclusively place to fulfil the requested service and to protect our own legitimate business interests.

We would like to point out that data transmission over the Internet (e.g. when communicating by e-mail) may have security gaps. A complete protection of the data against access by third parties is not possible.

## USE OF PERSONAL DATA

Generally we use the personal data provided by you to answer your inquiries, to process your orders, or to give you access to certain information or offers.

We do not use your personal data for direct marketing or for market research purposes.

## GOOGLE

Although we prefer to operate our own systems and servers or at least integrate European data processors, there are, due to the lack of economic alternatives, also services that are operated by non-European companies. In our case, services of the company Google are used for online presence, portal and apps.

Principally, Google services are used without authentication and no cookies are sent to Google.

## GOOGLE WEB FONTS

For the uniform display of fonts, this page uses so-called web fonts, which are provided by Google. If you go to a page, your browser loads the required web fonts into your browser cache in order to display texts and fonts correctly. In order to be able to do this, the browser you are using must connect to the Google servers. Through this connection Google is informed that our website has been accessed via your IP-address. The use of Google Web Fonts takes place in the interest of a uniform and appealing presentation of our online offers. This represents a legitimate interest within the meaning of Art. 6 Para. 1 lit. f GDPR.

If your browser does not support web fonts, a standard font will be used by your computer. Refer to <https://developers.google.com/fonts/faq> for further information on Google Web Fonts and to <https://www.google.com/policies/privacy> for Google's Privacy Policy.

## GOOGLE MAPS

Our fuel station finder uses the API in all versions of the Google Maps map service. The provider is Google Inc., 1600 Amphitheater Parkway, Mountain View, CA 94043, USA. In order to use the functions of Google Maps it is necessary to save your IP-address on the homepage in the customer portal as well as in the RMC Finder App. This information is usually transmitted to and stored by Google on a server in the United States. We, as the provider have no influence on this data transfer. The use of Google Maps is in the interest of an appealing presentation of online offers and an easy traceability of the places indicated by us on the website. This represents a legitimate interest of Art. 6 Para. 1 lit. f GDPR. More information on handling user data can be found in Google's Privacy Policy: <https://www.google.de/intl/de/policies/privacy/>.

To prevent data exchange with Google you could change your system setup. Please find more details her: <https://policies.google.com/technologies/cookies>.

If you object to the data exchange with Google, you can influence this yourself.

If you do not want to send location data to Google, you can use our services without allowing access to your location. Both, your browser and your mobile device will separately ask for permission. If you should object also to the transmission of your IP-addresses to Google, you can unfortunately make this possible by not using our Finder services.

Other Google services such as Google Analytics are generally not used out of consideration for your private data.

## GOOGLE PLAY STORE

We have no control over the data Google collects about you when you download our apps from the Google Play Store.

## APPLE APP STORE

We have no control over the data Apple collects about you when you download our apps from the App Store.

## SERVER-LOG-FILES

The provider of the pages automatically collects and stores information in so-called server log files, which are automatically transmitted to us by your browser. These include browser type and browser version or the used operating system. Furthermore, the referrer URL, host name of the accessing computer and the time of the server request are transmitted.

These data cannot be assigned to specific individuals. This data will not be merged with other data sources. We reserve the right to check this data retrospectively if we should become aware of specific indications of illegal use.

## CONTACT

If you should have any further questions regarding the handling of your personal data, you can contact RMC SERVICE GMBH at any time.

You can contact us at:

RMC SERVICE GMBH

Datenschutz

Gnigler Strasse 52

A-5020 Salzburg

[datenschutz@rmc-service.com](mailto:datenschutz@rmc-service.com)

Our security measures require that, in the event of inquiries, you are required to provide proof of your identity before we disclose data. This serves the protection of your data, because this is the only way to protect your data from the access of unauthorized persons.

We would like to remind you that you have the right to request information about the data stored about you. If this data should be incorrect or, in your opinion, no longer required because the intended purpose does not exist anymore, you have the right to request authorization or deletion and restriction of processing.